

PERSONAL INFORMATION

Tomislav Sente



 Budmanijeva 5, 10000 Zagreb (Croatia)

 (+385) 098 252 912

 tomislav.sente@triple-innovations.com

 Skype tomislav_sente@hotmail.com

Sex Male | Date of birth 28/03/1986 | Nationality Croatian

JOB APPLIED FOR

Salesforce Consultant/Administrator/Developer

WORK EXPERIENCE

01/10/2018–Present

Salesforce Consultant/Administrator

Triple Innovations, Zagreb (Croatia)

Software company

01/03/2019–30/06/2019

Math Lecturer (service contract)

Algebra, Zagreb

IT education college

21/09/2016–30/09/2018

Head Of Safety Department

Končar - Steel constructions d.d., Zagreb (Croatia)

Metal construction Industry

01/05/2018–31/08/2018

Math Lecturer (service contract)

Public Open University Libar, Zagreb (Croatia)

Education industry

01/05/2016–20/09/2016

Safety Engineer

Hidroelektra Niskogradnja d.d., Zagreb (Croatia)

Construction industry

01/05/2014–30/04/2016

Engineer For Technical Preparation, Analyst

Pružne građevine d.o.o., Zagreb (Croatia)

Construction industry

04/11/2013–20/12/2013

Math Teacher

Primary school Veliko Trgovišće (Croatia)

Education industry

07/2010–07/2011

Customer Support Specialist

Hrvatski Telekom- part of Deutsche Telekom, Savska cest 32, Zagreb (Croatia)

Telco/IT industry

EDUCATION AND TRAINING

- 01/03/2020–Present **Salesforce Certified Platform Developer I**
 Salesforce
 After getting my Salesforce Certified Service Cloud Consultant my next education milestone is the Salesforce Certified Platform Developer I.
- 27/11/2019–Present **Salesforce Certified Service Cloud Consultant**
 Salesforce
 Learning and preparing to aquire the Service Cloud Consultant by the end of 01.2020.
- 26/11/2019 **Salesforce Certified Sales Cloud Consultant**
 Salesforce
 Certification aquired.
- 17/08/2019 **Salesforce Certified Administrator**
 Salesforce
 Certification aquired.
- 2019–Present **Front-End Web Developer (Certificate)**
 Algebra, Zagreb
 Advance use of HTML 5, CSS3, Javascript, Responsive web design, React.
 Planing to enroll this course by the end of 2019 and finish in 2020.
- 16/04/2019–15/10/2019 **Web Designer (Certificate)**
 Algebra, Zagreb
 Introduction to Web Design and Image Processing, HTML, CSS, WordPress, Introduction to Analysis and Optimization of Headquarters, Introduction to Responsible Web Design, Web Site Design.
- 10/2017–Present **Master of Science in Electrical Engineering** EQF level 7
 Zagreb university of applied sciences, Zagreb (Croatia)
 From 10.2017. I'm a graduate student of electrical engineering.
- 2012–2013 **Master of Science In Safety Engineering** EQF level 7
 College of occupational safety and health, Zagreb (Croatia)
- 02/04/2012–15/05/2012 **European Computer Driving Licence**
 INFOKATEDRA – Center for Education, Prilaz Gjure Deželića 62, Zagreb, Zagreb (Croatia)
- 2005–2010 **Bachelor of Science in Mathematics** EQF level 6
 University of Zagreb, Faculty of Science, Department of Mathematics, Zagreb (Croatia)
- 2001–2005 **High school diploma**
 10th Gymnasium "Ivan Supek", Zagreb (Croatia)

PERSONAL SKILLS

Mother tongue(s) Croatian

Foreign language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
German	B1	B1	A2	A2	A2

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages

Communication skills During all my work I've always had high quality relationships with colleagues and focused on achieving goals that we were given.

Organisational / managerial skills Largely developed and improved my organizational skills from my student days (participating in various student team projects). Performing different job roles (customer support specialist, math teacher, engineer for technical preparation, Salesforce consultant/administrator) positively influenced my organizational and managerial skills.

Job-related skills Quick and efficient use of computers, willingness to collaborate and teamwork, all for the sake of high quality and better work results.

Digital skills	SELF-ASSESSMENT				
	Information processing	Communication	Content creation	Safety	Problem-solving
	Proficient user	Proficient user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

ECDL diploma Computer science courses finished on Faculty of science An Introduction to interactive programming in Python - Coursera
--

Working and learning regarding:
 HTML, CSS, Javascript, React, Apex

Work on a PC:
 Active and Daily Use of MS Office Bundles and Salesforce products.
 Knowledge of various operating systems Android, Windows XP, Windows 7, Windows 8, Windows 8.1, Windows 10., Linux.

Driving licence AM, B

ADDITIONAL INFORMATION

Projects Worked as a Salesforce administrator for a project - Development and implementation of a learning platform for a ivy league USA university.

Projects Worked as a moderator on a Croatian IT forum from 2012. - 2015.